

Safety Culture Improvement (Cal/OSHA GISO 5189.1 Emphasis)

C215 Classroom

8:00 A.M. TO 5:00 P.M.

- A case for change: Linkage between culture and performance (case studies)
- Specific requirements for California refineries
- Define strong and weak cultures (workshop)
- Understanding the difference between culture and climate
- The safety culture assessment
 - Employee survey (how to and how not to) workshop
 - Interview skills workshop
 - Program review
 - Performance review
- The assessment report
 - Evaluating results
 - Developing meaningful recommendations
 - Right sizing the report
- Implementation – the goal is improvement, not a report
 - Communicate results
 - Develop buy-in through small group sessions workshop
- Long range strategy for continuous improvement