

# Cultural Cause Analysis™

C126 Classroom

## Day 1

- Opening
  - Ice Breaker
  - DISCUSSION: Goals & Outcomes
- Understand: The return-on-investment for what type of causal analysis and when
  - Overview of typical response to accidents or reoccurring incidents (SOURCE™ Methodology)
  - Review of applicable regulations
  - WORKSHOP – When to Investigate the Incident, Analyze Root Causes, and Analyze Cultural Causes
  - Industry Benchmarks – Organizational Culture
  - DISCUSSION: Influencing change
- Understand: Applying causal analysis systematically
  - POLL the Audience (anonymous) – Causal Analysis
  - Review of types of causal analysis methods & tools, including the Root Cause Analysis Map™
  - WORKSHOP – Applying causal analysis (RCA, and CCA) systematically

## Day 2

- Understand: The 12 Essential Features of Culture
  - The Essential Features of a strong safety, quality, reliable culture
  - POLL the Audience (anonymous) – Culture
  - Layers of culture influence
  - Trending of cultural issues, Cultural Cause Analysis Map™
  - WORKSHOP – Analyze the cultural causes
- Understand: How Big Data supports better culture
  - Data & the age of cultural influence
  - DISCUSSION – Data & Culture